

BALLENTINE FARMS HOA POOL RULES AND USE AGREEMENT

2024 Pool Season

This brochure is intended to inform all residents of all the rules and regulations for pool usage, to have them clearly explained so there are no misunderstandings of what is expected of all potential users of our pool. **Please read it in its entirety.** It is the goal of the Pool Committee, HOA Board, and Community Association Services (CAS) that this brochure will be kept by each homeowner and referenced whenever there may be questions pertaining to rules and regulations at our pool.

Community Manager	Pool Management Company
Community Association Services (CAS)	Aquatic Management Group
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USE OF THE POOL CONSTITUTES YOUR ACCEPTANCE OF THESE RULES AND THE OTHER INFORMATION CONTAINED HEREIN.

2024 Pool Calendar

- Opening Date: Saturday, May 18, 2024
- Close Date: Sunday, September 15, 2024

2024 Pool Hours

- 7am - 8pm
- 7am - 8am will be designated for adult lap swimming. If you would like to access the pool during this hour, please contact CAS customer service to have the lap hour added to your pool card.

Key Card Access:

One key card will be issued per household for **free**. Additional keys (including replacements) will be \$10 each. If you want to have a second key card issued, please contact CAS Customer Service at 910-295-3791, option 2 to make your request.

BALLENTINE FARMS HOA SWIMMING POOL RULES AND REGULATIONS

1. This is a **private pool**. It is for the use of Ballentine Farms Community residents (current in assessments and not in any violation status) **only**. Anyone using this facility without authorization is subject to suspended privileges up to and including arrest for trespassing.
2. Adult residents of Ballentine Farms (18+) may invite and bring with them to the pool up to **eight (8)** guests per household. The adult resident is required to be physically present at the pool the entire time the guests are using the pool. The adult resident is responsible for ensuring their guests are aware of these rules and may be sanctioned for any non-compliance with these rules by one of their guests.
3. **All individuals using the pool are required to sign in with the Pool Attendant.**
4. Admission will be refused to anyone with open wounds, sores, skin infections, bandages, or infectious disease.

5. Users of this pool are **required** to follow attendant and lifeguard instructions. Failure to do so may result in immediate ejection from the premises, additional sanctions – including loss of pool privileges – may result depending upon the severity of the infraction.
6. The state of North Carolina stresses that children under 14 years of age should be accompanied by an adult, and that adults should not swim alone. For this reason, Ballentine Farms **requires** that **children under 14 must be accompanied** by an adult (defined as someone who is 18 years old or older and is the parent or legal guardian, a relative, or babysitter). Unsupervised children will be required to leave the pool area.
7. For All swimmers & Parents of young children.
 - a. You must not use the pool or related facilities when you are ill. You can spread germs in the water and make other people sick.
 - b. Diaper-age children must wear swimming diapers designed to be used in a pool. Failure to do so can result in contamination and forced closing of the pool.
 - c. Please practice good hygiene. Take a shower before swimming.
 - d. Any child requiring a floatation device must be accompanied by and supervised by an adult.
8. **Glass of any kind is not permitted within the pool fence.** This restriction applies to any and all types of glass including: bottles, goggles, or any other potential source of glass. If broken glass is found on the deck or in the pool, the pool must be closed, drained, cleaned, and refilled. Any costs associated with these activities will be charged to the resident responsible for the breakage.
9. **Trash and refuse** must be placed in the proper receptacles. No trash or debris is to be thrown in the pool or left on or around tables or chairs. It is the resident's responsibility to pick up and clean the area they have been using.
10. **Smoking is NOT PERMITTED** – this includes cigarettes, cigars and/or e-cigarettes anywhere inside the pool fence or within 50 feet of any gate.
11. **Dress Code:** Cut-off clothing with unfinished hems is prohibited in the pool itself. Aqua socks or pool shoes that are worn as street shoes will not be allowed in the pool.
12. Running, shoving, and other forms of **horseplay** are **prohibited** in or around the pool.
 - a. When using the water slide, bathers are required to sit or lay on their back and travel down the slide feet first. Standing, sliding head first, or other unsafe behavior will result in a warning from the lifeguard. Repeated violations may result in ejection from the pool at the discretion of the lifeguard or pool attendant.
 - b. Horseplay, such as excessive splashing, dunking, pushing, or wrestling are not allowed. Certain water games may be played dependent upon pool usage. However, play must be stopped if requested by other pool users, the pool attendant or as directed by the lifeguard.
 - c. No balls that are not specifically made for use in pools may be used in the pool or inside the pool fenced area. Only balls specifically designed for use in the water may be used in the pool.
 - d. There is **NO RUNNING** in the enclosed pool area at any time.
 - e. There is **NO DIVING** in the pool
 - f. There is **NO JUMPING** into the pool from any structure erected or placed on the pool deck. This includes the slide, chairs, the lifeguard stand or any other object on the pool deck.
 - g. There is no jumping onto rafts or floats that are in the pool from the deck.
 - h. Rafts, pool mattresses, inflated boats and other toys not in excess of 36" will be allowed depending upon pool usage. However, they must be removed if the pool is crowded and usage hinders the safety of others.

13. Only **battery-operated** radios, CD players, etc. may be used at the pool. They must be played at a reasonably soft level so as not to disturb others in the pool area. Please be considerate. Users playing music at a level which disturbs other users or contains offensive language will be asked to turn it down / off. Failure to comply with instructions from authorized personnel may result in sanctions.
14. No abusive or objectionable language will be tolerated on pool grounds.
15. No chewing gum is permitted in the pool.
16. No one may tamper with or **remove any pool equipment** or furniture.
17. Unauthorized persons are not permitted in filter/pump/chemical rooms.
18. **No pets** are allowed inside the pool fence.
19. The HOA is not responsible for the loss of or damage to personal property.
20. **Violation or Noncompliance** of these rules may result in loss of privileges and/or disciplinary action to be determined by the Board of Directors. Infractions will be handled in the following progression.
 - a. **1st Incident:** Letter will be sent from CAS Management and the resident's pool privileges will be revoked for 14 days.
 - b. **2nd Incident:** Letter will be sent from CAS Management and the resident's pool privileges will be revoked for 30 days.
 - c. **3rd Incident:** Letter will be sent from CAS Management explaining the violation, and the resident's pool privileges will be revoked for the remainder of the season. In addition, the resident will be called to a hearing to determine what/or if any further actions will be taken.

The Board of Directors reserves the right to adjust this process based on the severity of the infraction in its sole judgement.

21. The role of a Pool Attendant is:

- a. Monitor access to the facility
- b. Ensure proper access to members
- c. Enforce HOA access policies
- d. Monitor the chemistry of the swimming pool
- e. Maintain cleanliness on the bathrooms and pool deck
- f. Monitor and ensure pool equipment is functioning properly

22. The role of a Lifeguard is:

- a. The lifeguard or lifeguards on duty are entrusted with protecting the personal health and safety of all persons using the pool or in the pool area. Instructions from the Lifeguard **MUST** be followed.
- b. Lifeguards are empowered to require any person who violates the pool rules to leave the pool and the pool area. Arguing with a lifeguard or pool attendant constitutes a violation of these pool rules and is a sanctionable offense in and of itself.
- c. The Association's lifeguards have been instructed that removal from the pool is a serious remedy to be exercised only upon a serious violation of the pool rules, which results in jeopardy either to the violator or to others or for failure to comply with the Association's pool rules despite repeated warnings by the lifeguard or attendant. Any time a person is removed from the pool, the lifeguard on duty shall be required to file a report with the Association describing the specific incident or incidents resulting in the individual's removal.
- d. If the lifeguard or attendant asks a resident to leave the pool area due to violations of these rules, and the resident(s) fail to do so, the pool management company has been instructed to contact the Fuquay-Varina Police Department and file a complaint for trespass.